

Christmas Offer – Nu-Look Terms and Conditions

1. Eligibility

- 1.1. This Christmas Offer is available to customers who place an order between **1st December 2025 to 31st January 2026**.
- 1.2. The offer is valid only for customers who purchase through our approved channels.
- 1.3. Orders must meet any specified requirements outlined in these Terms and Conditions to be eligible for the offer.

2. Offer Details

- 2.1. Eligible customers who place a qualifying order will have the choice between: **£500 discount off their order**
- 2.2. The customer must choose between the voucher or the discount at the time of purchase or as part of the order confirmation process. Once the selection is made, it cannot be changed.

3. Order Criteria

- 3.1. The offer is available on all orders placed during the offer period, regardless of order value.
- 3.2. Orders must be placed by **11:59 PM on 31st January 2025** to qualify for the offer.
- 3.3. If any part of the order is cancelled or refunded, the offer may be voided, and any benefits received (e.g. the £500 discount) must be returned or reimbursed.

5. £500 Discount

- 5.1. If the £500 discount is selected, it will be applied directly to the total value of the order at checkout or during the final billing process.
- 5.2. The discount is non-transferable and cannot be redeemed for cash or any other alternative.

6. Non-Transferable and No Cash Value

- 6.1. The offer is non-transferable and cannot be exchanged for any other goods or services unless explicitly stated in these terms.

7. Modifications and Termination

- 7.1. We reserve the right to modify, suspend, or terminate this offer at any time without prior notice, if necessary due to circumstances beyond our control.
- 7.2. Any changes to the terms will be effective immediately upon posting on our website.

8. General Conditions

- 8.1. By participating in this offer, customers agree to these Terms and Conditions.
- 8.2. We reserve the right to disqualify any order that we reasonably believe violates the spirit of the offer.
- 8.3. Our decision on all matters relating to this Christmas Offer is final, and no correspondence will be entered into.

9. Limitation of Liability

- 9.1. We are not responsible for any delays, errors, or issues related to the offer's availability, fulfilment, or use, including technical problems or other unforeseen circumstances.
- 9.2. By accepting the offer, customers release Nu-Look Conservatory Roof Solutions Ltd from any liability regarding the offer, or the £500 discount.